

Helpdesk & I.T. Outsourcing For Companies that Require the Services of a Professional I.T. Department

For 15 years, Computdata has been offering quality, efficient and affordable customer service to businesses throughout Ontario. Our goal is to offer an I.T. service agreement that gives you peace of mind, allowing you to be more efficient, while saving you time and money. We can free you from having to deal with annoying computer problems so you can concentrate on what you do best - taking care of your business.

We live and breathe computers so you don't have to!

Support Agreement Benefits

- Routine maintenance designed to increase system performance & reduce downtime
- Extend system life with periodic cleaning
- Increased employee productivity
- Cost effective I.T. support

Services Provided

- Hardware and software installations/upgrades
- Virus/Spyware clean-up and prevention
- Wired and wireless network set-up and support
- Troubleshooting and system repair
- Computer optimization
- Windows and Linux support
- Depot and onsite service
- Consultation and Training for all your I.T. needs

Support Agreement

- Initial three month agreement
- No contracts
- Routine monthly maintenance and support
- Reduced service rates (Regularly \$80/Hour)
- Emergency service available
- Unlimited number of computers per site

Monthly Support Package

Two Hours of Support per site

- One Hour Telephone Support (M-F 9:30 am - 5:30 pm)
- One Hour Scheduled Onsite Support (M-F 9:30 am - 5:30 pm)

\$60/Site/Month

- 25% off our standard labour rates of \$80/Hour

Additional Support Service

- **\$60/Hour** – Depot or Onsite Service



The perfect **fiT** for your business!



Please call to discuss your requirements in detail.