

Helpdesk & I.T. Outsourcing

For Companies that Require the Services of a Professional I.T. Department

For 15 years, Compudata has been offering quality, efficient and affordable customer service to businesses throughout Ontario. Our goal is to offer an I.T. service agreement that gives you peace of mind, allowing you to be more efficient, while saving you time and money. We can free you from having to deal with annoying computer problems so you can concentrate on what you do best - taking care of your business.

We live and breathe computers so you don't have to!

Support Agreement Benefits

- Routine maintenance designed to increase system performance & reduce downtime
- Extend system life with periodic cleaning
- Increased employee productivity
- Cost effective I.T. support

Services Provided

- Virus/Spyware clean-up and prevention
- Wired and wireless network set-up and support
- Troubleshooting and system repair
- Computer optimization
- Windows and Linux support
- Depot and onsite service
- Hardware and software installations/upgrades
- Consultation and Training for all your I.T. needs

Support Agreement

- Initial three month agreement
- No contracts
- Routine monthly maintenance and support
- Reduced service rates (Regularly \$80/Hour)
- Emergency service available
- Unlimited number of computers per site

Monthly Support Package

\$60/Site/Month

25% off our standard service rates of \$80/Hour

Additional Support Service

\$60/Hour – Depot or Onsite Service

Hours of Support

Monday - Friday: 9am - 5pm

After hours / Emergency support available at standard service rates (minimum 1.5 hours)

Please call to discuss your requirements in detail.

*Professional IT Outsourcing averaged 12 months of IT services across all monthly service clients.

**Minimum wage part time staff calculated at \$10.25/hour working twenty hours weekly

5-10 Systems

84% Savings with IT Outsourcing (Average \$155/mo.)*

Minimum Wage Part Time Staff Supporting your IT**



11-30 Systems

66% Savings with IT Outsourcing (Average \$280/mo.)*

Minimum Wage Part Time Staff Supporting your IT**

